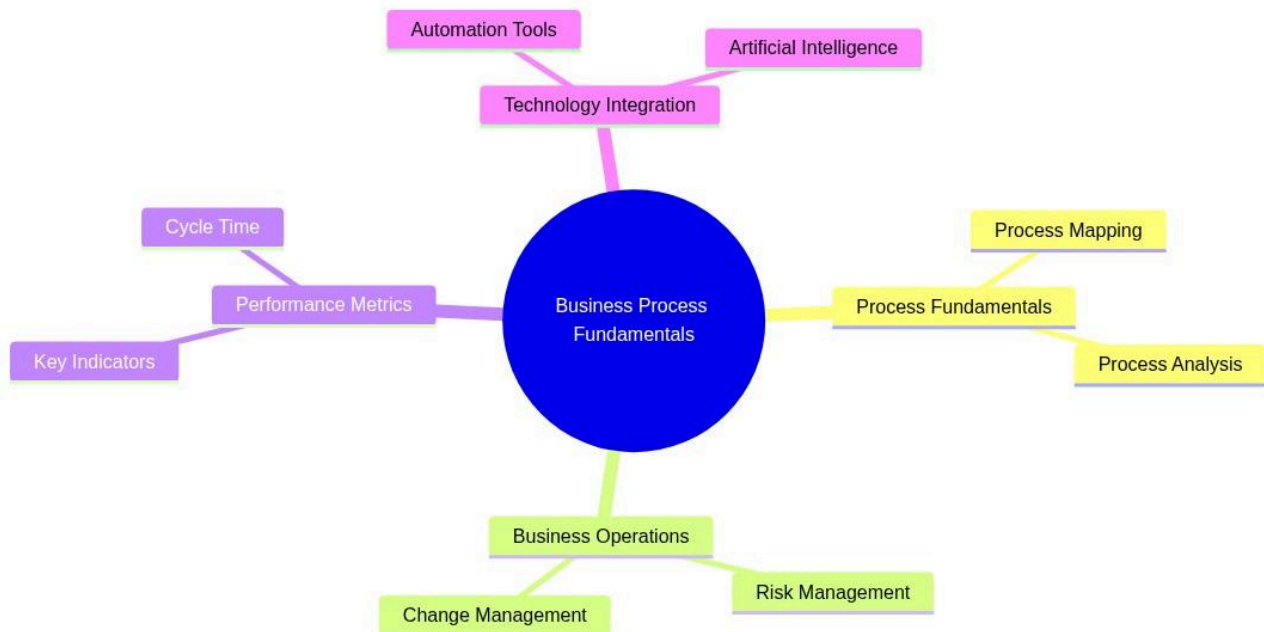


Professional Certificate in Business Process Outsourcing Management (Advanced)

Business Process Fundamentals



mindmap

root((Business Process Fundamentals))

Process Fundamentals

Process Mapping

Process Analysis

Business Operations

Risk Management

Change Management

Performance Metrics

Key Indicators

Cycle Time

Technology Integration

Automation Tools

Artificial Intelligence