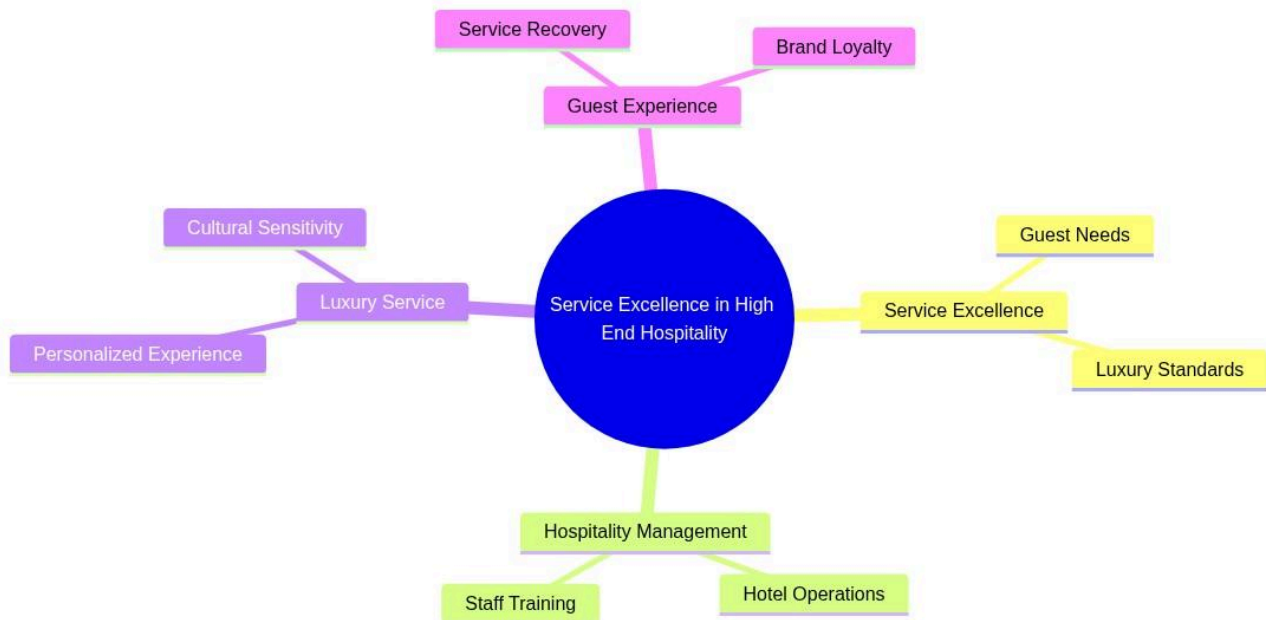


Professional Certificate in Luxury Hospitality Management

Service Excellence in High-End Hospitality



mindmap

```
root((Service Excellence in High End Hospitality))
  Service Excellence
    Guest Needs
    Luxury Standards
  Hospitality Management
    Hotel Operations
    Staff Training
  Luxury Service
    Personalized Experience
    Cultural Sensitivity
  Guest Experience
    Service Recovery
    Brand Loyalty
```