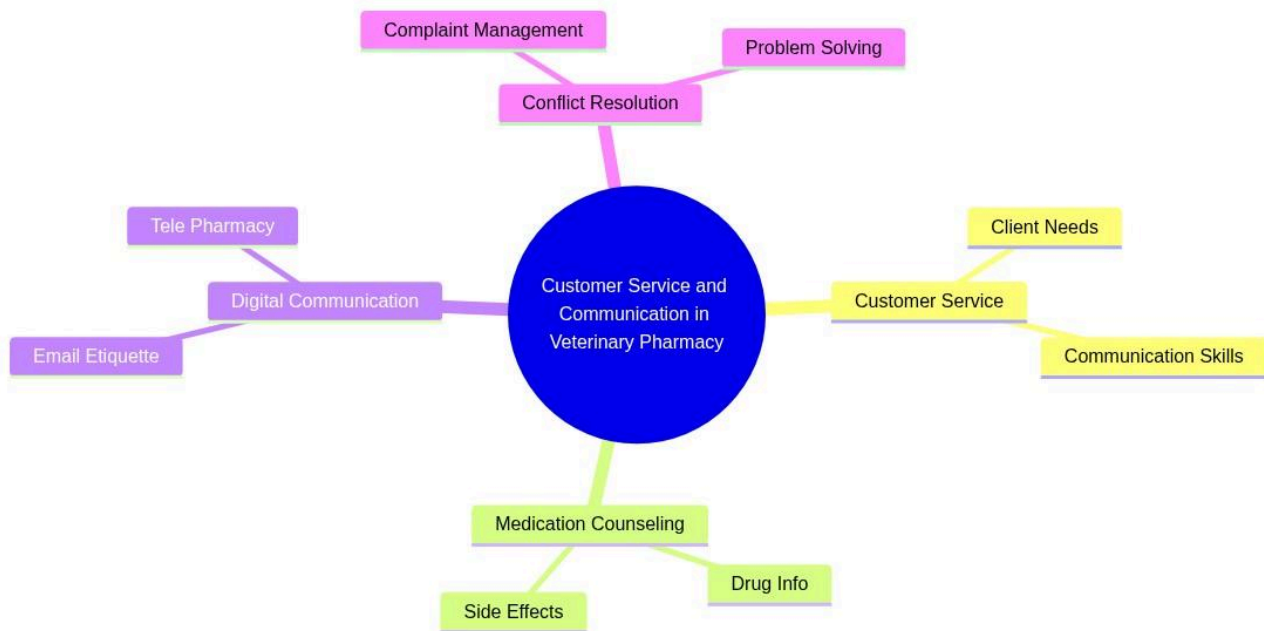


Professional Certificate in Veterinary Pharmacy Management

Customer Service and Communication in Veterinary Pharmacy



mindmap

```
root((Customer Service and Communication in Veterinary Pharmacy))
  Customer Service
    Client Needs
    Communication Skills
  Medication Counseling
    Drug Info
    Side Effects
  Digital Communication
    Email Etiquette
    Tele Pharmacy
  Conflict Resolution
    Complaint Management
    Problem Solving
```