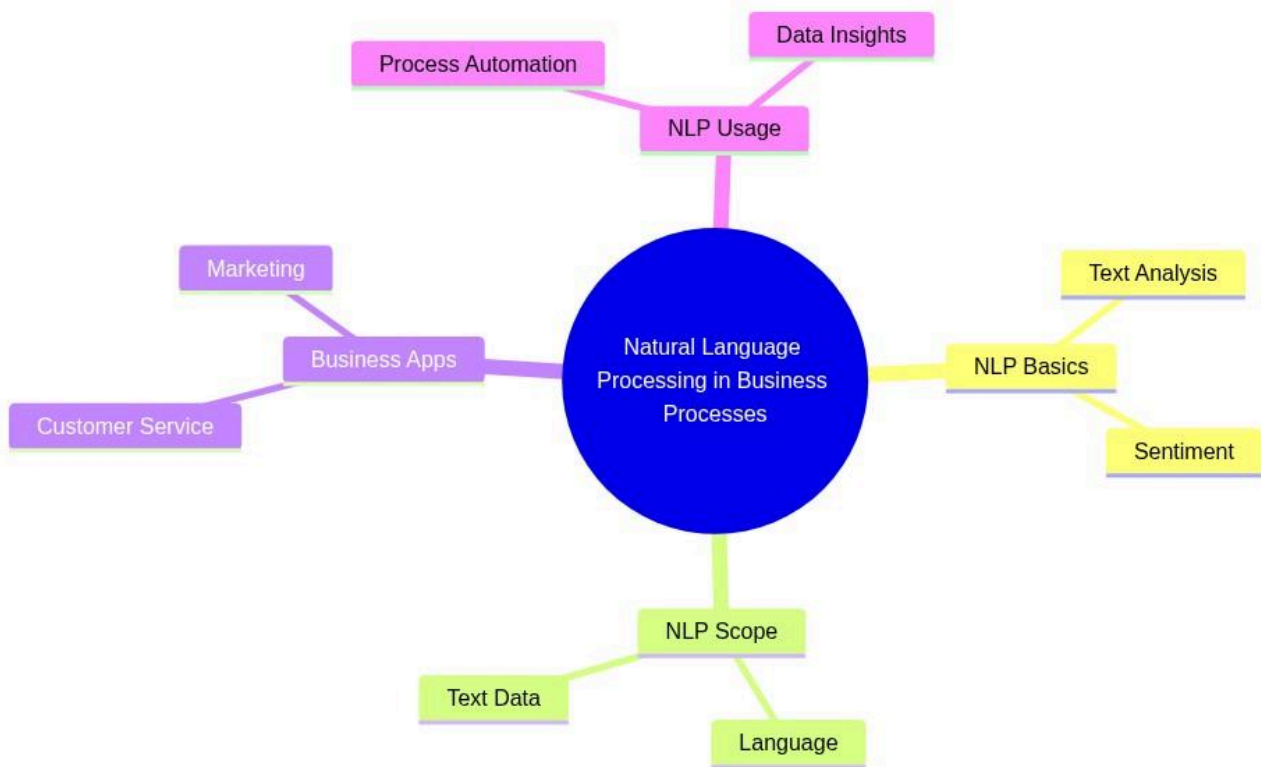


Professional Certificate in Business Process Management with Artificial Intelligence

Natural Language Processing in Business Processes



mindmap

```
root((Natural Language Processing in Business Processes))
  NLP Basics
    Text Analysis
    Sentiment
  NLP Scope
    Text Data
    Language
  Business Apps
    Customer Service
    Marketing
  NLP Usage
    Process Automation
    Data Insights
```