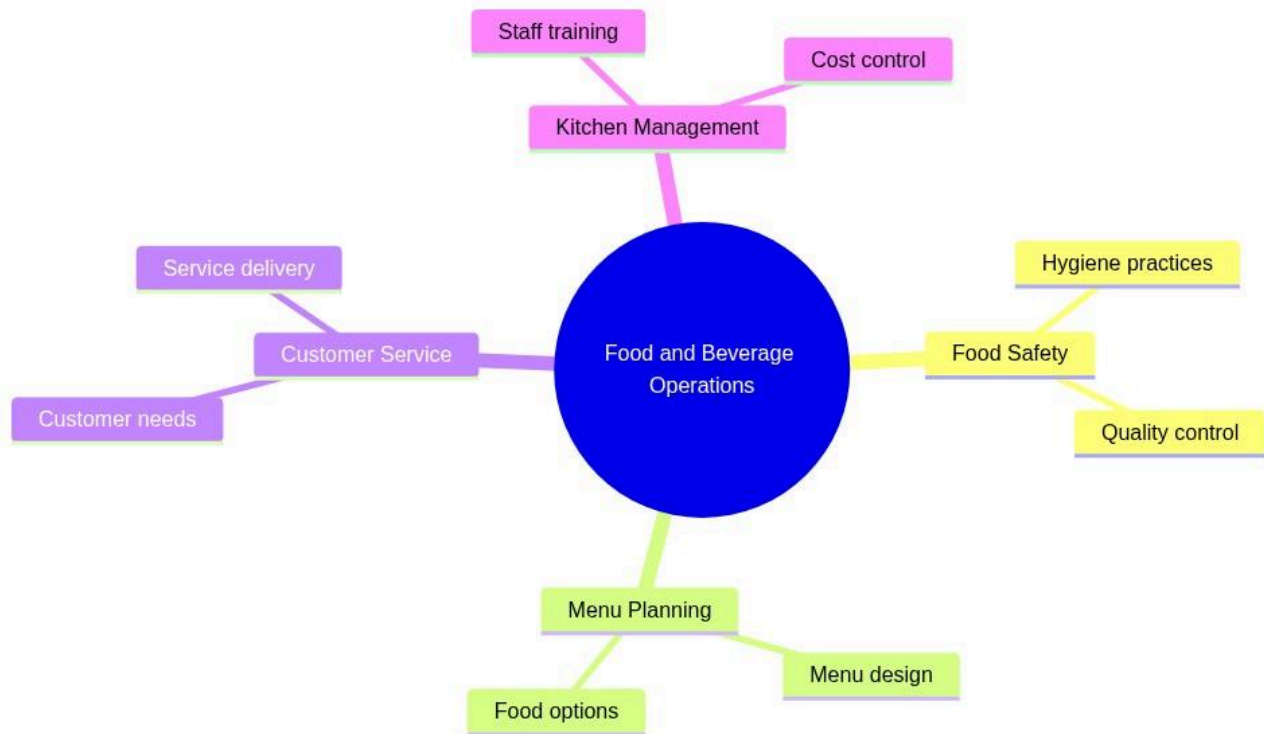


Professional Certificate in Hotel Operations

Food and Beverage Operations



mindmap

root((Food and Beverage Operations))

Food Safety

Hygiene practices

Quality control

Menu Planning

Menu design

Food options

Customer Service

Customer needs

Service delivery

Kitchen Management

Staff training

Cost control