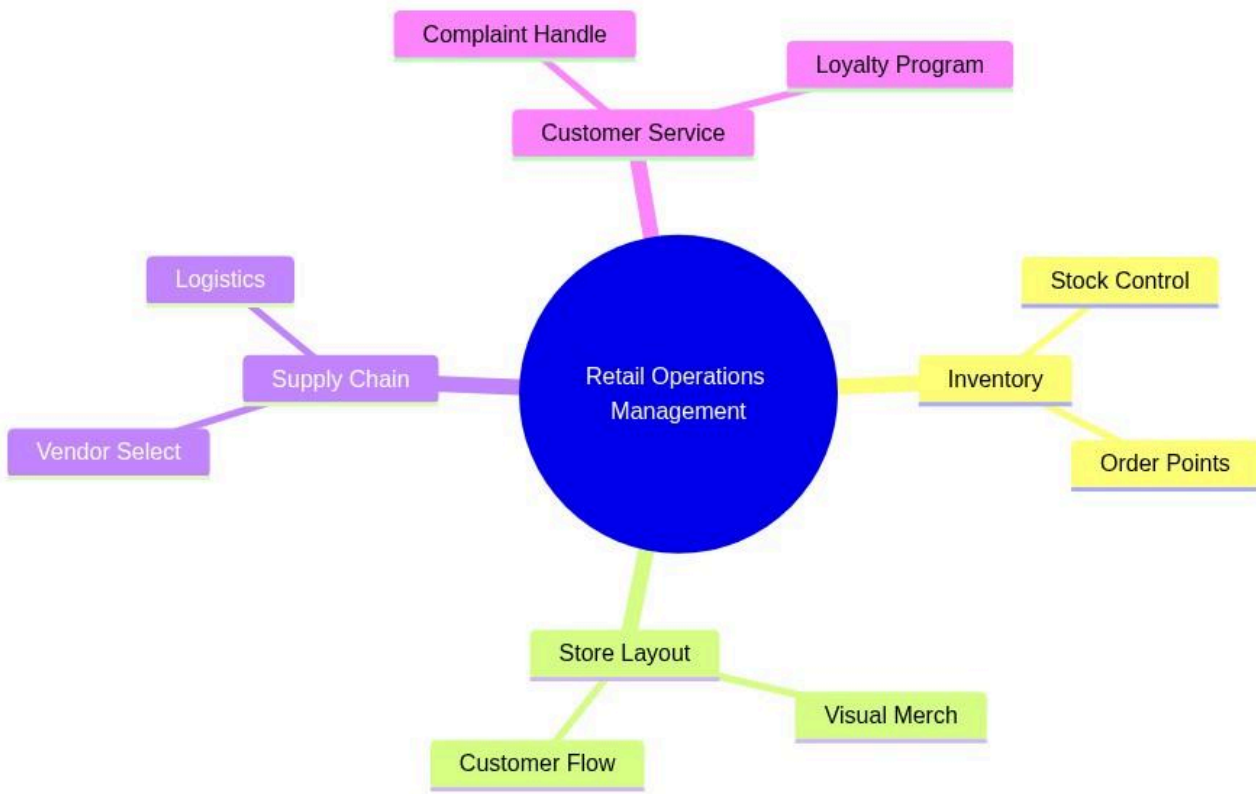


Undergraduate Certificate in Retail Management

# Retail Operations Management



```
mindmap
  root((Retail Operations Management))
    Inventory
      Stock Control
      Order Points
    Store Layout
      Visual Merch
      Customer Flow
    Supply Chain
      Vendor Select
      Logistics
    Customer Service
      Complaint Handle
      Loyalty Program
```