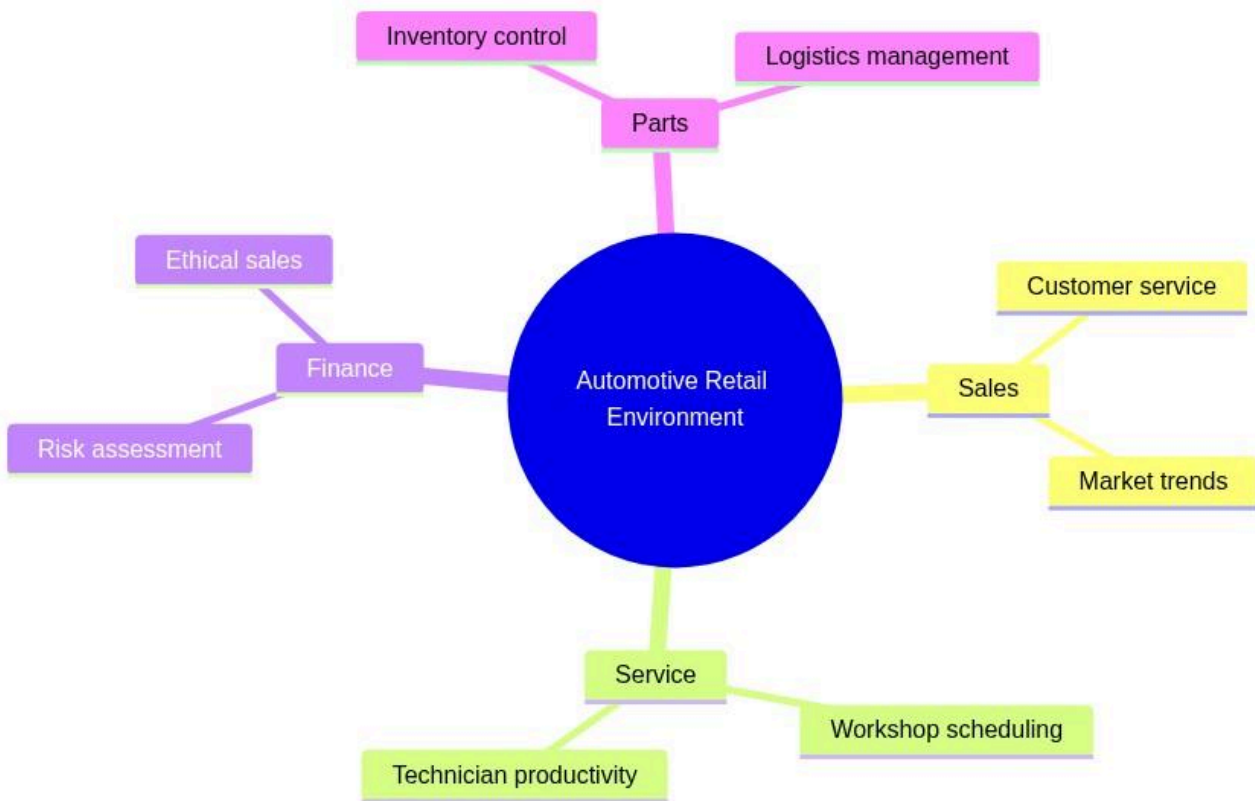


Undergraduate Certificate in Automotive Retail Operations

Automotive Retail Environment



```
mindmap
  root((Automotive Retail Environment))
    Sales
      Customer service
      Market trends
    Service
      Workshop scheduling
      Technician productivity
    Finance
      Risk assessment
      Ethical sales
    Parts
      Inventory control
      Logistics management
```